

Sr. No.	Description of Service	Time taken for providing service
1	Issue of Coins	Within 15 mins (depending on volume of the tender)
2	Receipt of Coins	Within 15 mins (depending on volume of the tender)
3	Exchange of Soiled notes	Within 15 mins (depending on volume of the tender)
4	Exchange of Defective/ Mutilated notes	Within 30 mins (depending on volume of the tender)
*Provision of service provided may vary across Offices.		